### LAKESIDE GREEN HOMEOWNERS ASSOCIATION #9, INC.

c/o Sea Breeze Community Management Services, Inc. 4227 Northlake Boulevard Palm Beach Gardens, FL. 33410 Phone: (561) 626-0917 Fax: (561) 626-7143

#### www.seabreezecms.com

September 15, 2020

Re: Introduction Letter from Sea Breeze Community Management Services

#### Dear Canterbury Estates Homeowners:

We are happy to announce that our Community has a new Management Company. Effective October 1, 2020 Sea Breeze Community Management Services, Inc. will be our Property Management Company. Sea Breeze is conveniently located on Northlake Boulevard, one block west of I-95 across the street from the Publix Supermarket. Sea Breeze is open Monday through Friday from 9:00 am to 5:00 pm.

**Tops One Owner Access:** Once all records have been received from prior management, you will receive an email from Tops One; this is your invitation for your Tops One Owner Portal. **Please keep an eye out for this email early October.** We encourage all owners to create a log in. This will allow you to view your account, make payments and/or set up ACH, which are direct debit payments, pay online, update contact information, view violations and photos, download Community Documents and more. Our goal is to have the new lock box set up in the next couple of weeks, invoices for your fourth quarter dues will be mailed to you. This is a secure portal and will save you and your Association the costs of mail outs. You will have instant access to your account at any time. Please sign up as soon as you receive the e-mail invite, and being able to make payments online is so much quicker than relying on regular mail. Tops One also offers other payment options.

**Payments:** Your assessments will not be changing in amount or frequency. Please continue to make your payments payable to "**Lakeside Green HOA #9, Inc.**" Please DO NOT send any payments to the current P.O. Box or to the prior management company as they will not be able to process the payments. You may drop off payments directly to the Sea Breeze office. Other ways to pay will be up and running once we have received final Financials from the prior management company. If you are currently set up on ACH, it will be discontinued and you will need to re-sign up through Tops One.

<u>Website:</u> Sea Breeze maintains a website for your Community. You can download frequently used Forms such as Architectural Change Forms, Sales Application for purchase/rentals, HOA Governing Docs and more as they are made available and are updated. The website address is: **www.seabreezecms.com** Click on Communities to find your front entry picture and click the blue Access Community button. The community website is still active and will continue to be active, links will be provided to access either site.

<u>Receive Official Notice(s) by Electronic Transmission</u>: Complete the enclosed Form if you would like to receive official Association notices via email. Important notices may still be sent via U.S. Mail. We do encourage you to sign up for faster notifications, cost savings and it helps save trees.

Communication is the key to effective community management. Please do not hesitate to contact Sea Breeze with any of your questions or concerns – we are here to help. We want to thank you for the opportunity to help with the on-going maintenance and betterment of your Community. Please feel free to contact our office at the number above or send us an email at **office@seabreezecms.com s**hould you have any questions or require additional information.

Sincerely,

Beverley Jamason, President and James Schmitt, LCAM, Canterbury Estates Property Manager Sea Breeze Community Management Services, Inc. On behalf of your Board of Directors Encl. Written Consent to Receive Official Notices by Electronic Transmission & #9 Envelope

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# Written Consent to Receive Official Notices by Electronic Transmission

I, (print name)	, as an owner of the
following property:	
Community Name:	
Property Address:	
	e property hereby provide Written Consent to receive all Official etronic Transmission to the following email address.
Email Address:	
a spam filter or other type of filter. I f	sible to ensure such Electronic Transmissions are not blocked by further understand that notwithstanding such opt-in the still provide notices to me via U.S. mail at my official mailing ion.
Signature	Date
	<u>Update Form</u>
	r above, but would still like to access your Owner Information ount and receive Community Bulk Emails please provide
Community Name:	
Email Address:	
Is the name and address listed on the	label correct? If not please state changes below.
Owner Name:	
Alternative Address:	
Please provide the best number to con	ntact you if any issues come up, or we need to reach out to you.
Phone Number:	Cell:
Comments:	