

Requestors of Certificates of Insurance

With our continued focus on providing superior service to our customers, Mack, Mack & Waltz now offers alternatives for your insurance certificate requests.

EOI Direct provides around-the-clock online access to insurance information for lenders, mortgage brokers, closing agents, homeowners, and realtors in need of Master Policy data for community associations insured through our agency.

EOI Direct
412 E. Park Center Blvd. Suite 315
Boise, ID 83706
Phone: (877) 456-3643 Fax: (208) 694-3848
Email: help@eoidirect.com

To request a Certificate of Insurance call the number above, or to request it online follow the instructions below:

- Visit www.eoidirect.com.
- Follow the links to register and write down your User ID and Password so you can login to your account when prompted.
- There is a delivery charge for mortgagee clause additions, but there is no cost to register for this service and Master Policy information is available free of charge online.
- Once you have logged on to your account, click on “Evidence of Insurance” to search and access the association policy information you are seeking.
- For additional assistance, EOI Direct’s customer service department is available Monday through Friday from 9:00am to 8:00pm ET.